



Managing the appeals process can be tricky, but our end-to-end appeals process module is designed to make it much smoother. You can make it easier for parents to lodge appeals via the parent portal and you can administer any appeals more swiftly via the school portal.

Appeals for admissions

Where a child hasn't received a place at their preferred school, parents can register an appeal via the portal. Working in tandem with the admissions and transfers module, parents will be notified of rejection via their portal and can appeal at the click of a button.

This appeal is then received via the school portal and can be dealt with in an automated fashion, or picked up by a member of the admissions team and dealt with individually.

The appeals module also covers:



SEND APPEALS AND TRIBUNALS

Where a SEN child hasn't received a place, the appropriate provisions can be made via the appeal module to ensure each case is appropriately dealt with and each child receives a fair and transparent application of any such provisions.



COMMUNICATIONS

The results of any appeals can be communicated in an automated fashion where appropriate, or via templates from within the module.



EXCLUSIONS

Where a child has been excluded, there may be an appeal against that process. Even where there isn't, the record of such action can be stored against the child's record in IMPULSE Core so that the information around the decision is available for the duration of the child's time in education.



HEARINGS

You can manage any necessary hearings, including times, dates, venues and comprehensive notes via this module.