



ChildView

One system | Better journeys | Improved outcomes

THE COMPLETE SPECIALIST INTEGRATED YOUTH JUSTICE SYSTEM

www.caci.co.uk/childview



WHY

THE SUPPLIER OF CHOICE FOR YOUTH JUSTICE SERVICES IN ENGLAND & WALES

The work you do helps every child to live a safe and crime-free life. Where youth offending does occur, your intervention and support enables positive outcomes for those involved and our wider society. You need the very best tools to do this.

That's why CACI work in Youth Justice. A high percentage of our team come from a practitioner background and care about the difference you can make to a young person's life. We understand the difficulty and complexity faced day-to-day, but also the feeling of reward when things go well.

CACI are also technology experts and believe our systems really help make sense of the data you deal with by providing accuracy and insight, leading to decision making that makes a positive difference.

We must be doing something right. We're very proud to say that, over the last 20 years, we've grown to become the UK's leading supplier of management information systems to Youth Offending Services.

WHAT

CHILDVIEW - THE LEADING SPECIALIST YOUTH JUSTICE INFORMATION SYSTEM

We believe in a system that provides those who work with young people and their families with the tools to make it easier to do their job better and improve outcomes. Providing the means to easily capture and access rich data, ChildView's modern software design can quickly help you make sense of complex issues surrounding individuals. Our solution also creates information for collective action. Sharing information and insight efficiently and effectively across multi-agency services is vital for making lasting changes for children, families and their communities.

ChildView provides you with a holistic view of casework together with a unique means to access, oversee, monitor, aggregate and analyse relevant specialist youth justice information. Our solution and support services offer a cost saving approach with continuous improvement and future outcomes in mind.

ChildView case banner displays relevant alerts to assist workers in identifying key factors for young people.

ChildView enables a rich and detailed chronology of the journey of the child to be built throughout the intervention process.

This can be visualised to illustrate childhood trauma, attachment and developmental needs that can be demographically targeted for prevention and risk management.

James Test Taggart (866585)

Name: James Test Taggart (866585)
DOB: 03/09/2000 (17y 10m)
Preferred Contact: 07123123112 (Mobile Phone)
LA Responsible: Sefton
YOT Responsible: Sefton Yot

Address: 21 Howard Close
Hampton
TW12 2UB
Address Type: Home

Risks: Vulnerabilities: Local: Disability: Child Protection: Looked After: Missing From Placement: Missing From Home: Child in Need: Unrestricted: Household:

Event Date	End Date	Event Type	Event Details	Age
03/05/2015		Event Characteristic	Alcohol Abuser (Moderate)	14y 5m
31/03/2012	30/04/2012	Event Characteristic	Issues re Poor Communication Skills	11y 4m
02/02/2009		Event Characteristic	Head Injury assessed undiagnosed (Serious Blow to Head/Knocked Unconscious)	8y 2m
13/09/2007		Event Characteristic	Parent/Carer Numeracy Issues	6y 10m
14/08/2007		Event Characteristic	Speech Language and Communication Difficulties Undiagnosed (SLCN)	6y 9m
20/01/2006		Event Characteristic	Witness Domestic Violence	5y 2m
08/05/2005		Event Characteristic	Experienced Loss/Bereavement Close Family Member	4y 6m
02/02/2003		Event Characteristic	Parent/Carer Depressed	2y 2m
12/12/2000		Event Characteristic	Victim of Neglect	1m
12/12/2000		Event Characteristic	Family and Relationship Issues	1m

Events

Filter Events: Select Date: 31/12/2017 Go

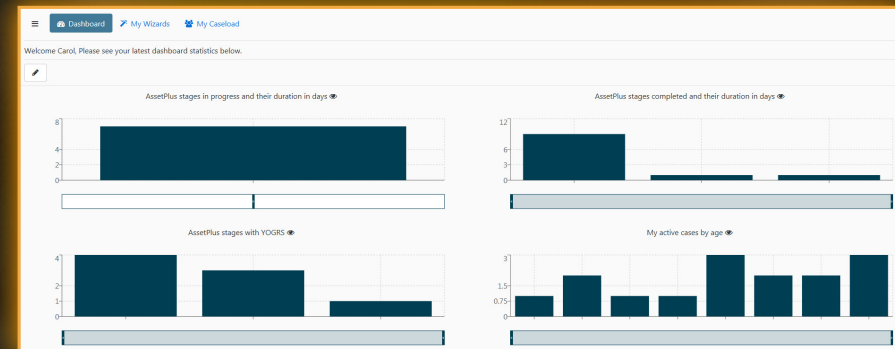
Timeline visualization showing events from 2015 to 2018. Key events include: Offence (Apr 2016), Asse (Jul 2016), Offence (Oct 2016), Offence (Jan 2017), Intervention (Apr 2017), Contact (Apr 2017), Contact (May 2017), Contact (Jun 2017), Assessment (Jan 2018), and Contact (Jan 2018).

Event Date	End Date	Event Type	Event Details	Age
30/01/2018		Contact	Diversity Awareness Contact/Contact Kept	18y 7m
29/01/2018		Contact	Family Support Contact	18y 7m
28/01/2018		Contact	Fire/Safety Awareness Contact	18y 7m
27/01/2018		Contact	Weapons Awareness	18y 7m
26/01/2018		Contact	Offending Behaviour Contact	18y 7m
25/01/2018		Contact	Constructive Pursuits	18y 7m
24/01/2018		Contact	Mediation Contact	18y 7m
23/01/2018		Contact	Panel Meeting	18y 7m
22/01/2018		Contact	Curfew	18y 7m
21/01/2018		Contact	Safeguarding Work	18y 7m
20/01/2018		Contact	Life Skills	18y 7m
19/01/2018		Contact	Anger Management Session	18y 7m
19/01/2018		Contact	Speech/Language Contact	18y 7m
18/01/2018		Contact	Life Skills/Contact Kept	18y 7m
18/01/2018		Contact	Racial Awareness Contact	18y 7m

ChildView's flexible dashboard widgets show local key performance indicators at a glance and give one click access to case record detail e.g. assessments completed and duration in days.

A young person's calendar may be printed in greyscale or colour to aid recognition for many young people affected by neuro disabilities.

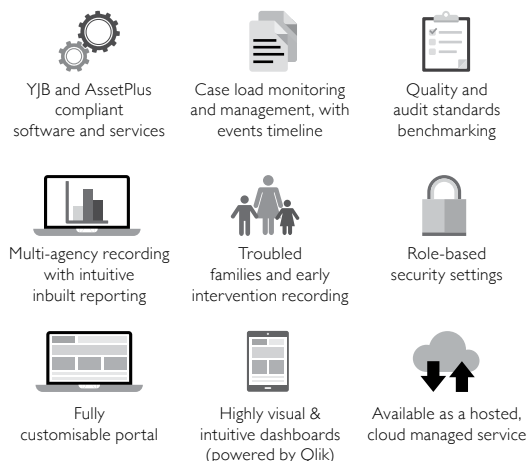
An inbuilt up-to-date Risk Register is instantly available either by individual or YOT caseload.



	Monday 15/01/2018	Tuesday 16/01/2018	Wednesday 17/01/2018	Thursday 18/01/2018	Friday 19/01/2018	Saturday 20/01/2018
06:00						
07:00						
08:00						
09:00		Numeracy Session - Contact Kept 14 Manchester Close, Stevenage, SG1 4TQ Carol Rowley (436082) 09:30 - 12:30		Life Skills - Contact Kept 22 Glamorgan Road, Kingston Upon Thames, Surrey, KT1 4HP Carol Rowley (436082) 09:30 - 09:45		
10:00						
11:00	Interview No Address Carol Rowley (436082) 11:00 - 12:25		Drugs Alcohol Awareness Contact No Address Carol Rowley (436082) 11:00 - 12:00	Racial Awareness Contact No Address Carol Rowley (436082) 11:00 - 12:00	Anger Management Session No Address Carol Rowley (436082) 11:00 - 11:45	Life Skills 265 Witton Lodge Road, Birmingham, B23 5LX Carol Rowley (436082) 11:30 - 12:45
12:00					Speech/Language Contact No Address Carol Rowley (436082) 12:00 - 16:00	

<div>Home Meetings Caseload Messages Reports Calendar</div>																				
AddNew Report																				
Report: AssetPlus Report		Worker	Search				Glasgow Reports 5 working days A+ completion						Actions							
Save Report as "working days A+ completion"																				
working days 0 - 15																				
working days 16 - 29																				
working days more than 30																				
Name	Service Ref	Stage Code	Status	Start Date	End Date	working days	Stage Owner	Stage Manager	Risk Judgement	Safety & Well-being Judgement	Mappe Level	Mappe Category	SA Intervention Level	Yogs	RJ Active	Our Up Date Next Review	Worker	Job	Role	Organisation
Carroll Phil BVH (00034)	20700AA	Referral Order Report	Completed	02/12/2016	02/12/2016	0	Schalk Van Veen (433788)	Youth Offending Team Manager	Low	Low	N/A			42	No	Schalk Van Veen (433788)	Youth Offending Team Manager	Key Worker	Manchester Youth Offending Team	
Confidentiality Information (00040)	20841AA	Referral in Progress	In Progress	25/06/2017		226	Adrian Hedges (434235)	Adolescent Medication Manager						50	No	Adrian Hedges (434235)	Administrative Assistant	Key Worker	Manchester Youth Offending Team	
Child Request Report (00023)	20837AA	Referral in Progress	In Progress	18/06/2017		233	Schalk Van Veen (433788)	Youth Offending Team Manager							No	Schalk Van Veen (433788)	Youth Offending Team Manager	Key Worker	Manchester Youth Offending Team	
Daily Out Porter (00020)	20849AA	Review	In Progress	08/10/2017		197	Pam Reddy (433782)	Youth Offending Team Senior Worker (YOT)	Medium	Medium	N/A	Enhanced		47	No	Pam Reddy (433782)	Youth Offending Team Senior Worker (YOT)	Key Worker	South West Youth Offending Team	
Daily Out Porter (00020)	20849AA	Review	In Progress	08/10/2017		197	Pam Reddy (433782)	Youth Offending Team Senior Worker (YOT)	Medium	Medium	N/A	Enhanced		47	No	Carol Rowley (434171)	Youth Offending Team Worker	Key Worker	A Youth Offending Team	
Edward Teal Family (00020)	20803AA	Referral in Progress	Completed	01/11/2017	01/11/2017	0	Pam Reddy (433782)	Youth Offending Team Manager	Low	Medium	N/A	Standard		28	Yes	05/02/2017	Pam Reddy (433782)	Youth Offending Team Manager	Key Worker	A Youth Offending Team

FEATURES



BENEFITS



HOW

MANAGE YOUR COMPLEX YOUTH JUSTICE SERVICE DEMANDS AND WORKLOAD TO DELIVER BETTER OUTCOMES

ChildView offers much more than a compliant Case Management system. We offer proven support and integrated functionality for targeted early help and prevention, trauma informed practice and complex risk and vulnerability management. Our heritage, experience and track record enable us to continuously improve our mature reoffending and family/group/gang relationship/influencing tracking tools and to create advanced aggregate reporting capability, as well as the ability to integrate with common Police, Health and Social Care information systems using our ChildView Data Hub. This is all provided alongside an excellent specialist training and support service.

Fully compliant with YJB, MoJ, YJAF and AssetPlus, modern Government G-Cloud technical and security standards as well as emerging regional multi-agency youth justice policy and practice, ChildView is the robust, mature and connected system of choice. ChildView offers 'out of the box' advanced national/local reporting and insight generation to inform wider outcome strategies, assisting with continuous improvement of multi-agency Youth Justice services.

ChildView's specialist training and support team empowers you to capture and create rich, meaningful data and to achieve continuous practitioner learning and user satisfaction in using our mature software tools. We offer a very strong partnership focus to work with you to stimulate sharing, learning and innovation. Our team wishes to create a collective positive social impact via local data, evidence and insights to steer early intervention, decriminalisation and crime prevention.



CHILDVIEW

DESIGNED WITH THE JOURNEY OF THE CHILD IN MIND

A single point of access and exchange for high quality, rich and relevant child journey data, information and evidence for decision-making

KEY FEATURES

Mature and extensive library of specialist youth justice reports are included, providing you with a tried and tested set of meaningful data and information reports and views that can be shared, reused and adapted within your teams.

- ChildView integrated reporting offers unique drill-down, as well as powerful and easy to use filtering and graphing for all users.
- Reoffending reporting enables population of the YJB live tracker as well as detailed local reoffending reporting on non-statutory interventions and with other ChildView reports.
- ChildView reporting enables any user to set their own highlighting in any report to show case trends or data quality issues and to reduce the need for separate spreadsheets.



FAST DATA CAPTURE

Save time by easily finding and entering data in a few clicks. Capture functionality walks new and non-specialist users through the steps of recording and entering case, offence, pre-court, court and intervention data.



MATURE INFORMATION VIEWS

ChildView has been designed and improved from over 20 years of evolving Youth Justice practice. Providing different teams with specific data views for practice and managerial oversight via role-based settings.



FLEXIBLE REOFFENDING TOOLS

To understand how to impact reoffending by improving interventions and targeting young people for diversion and prevention. We provide an easy way to populate the YJB tracking tool as well as flexibility to add items for analysis and apply analysis to non-statutory as well as statutory interventions.



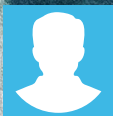
CHRONOLOGICAL EVENTS TIMELINE

We offer a sophisticated, integrated, chronological visualisation of the young person's journey prior to, as well as subsequent to, entering the youth justice system. This can be used to assist practitioners in case formulation and risk management and also to build evidence about early intervention opportunities to meet hidden unmet needs i.e. Adverse Childhood Experiences (ACEs), Speech, Language and Communication (SLC) and Special Educational Needs (SEND) etc.



COMPREHENSIVE CASELOAD VIEWS

ChildView offers a rich and mature toolset to assist in rapidly monitoring all aspects of allocated cases. Caseload views assist with a risk-led case management approach and also provides unique single click drill down into case record details.



IDENTIFY

A flexible way to enable multiple screening and reporting on the impact of diversion and prevention. Identify facilitates targeting young people and groups entering the Youth Justice system.



PREVENTION FUNCTIONALITY

Child-enabling, additional recording to evaluate the impact of prevention programmes supported by the multi-agency partnership (e.g. teams) around schools, including reporting on the impact on programme exits.



FULL CASE RECORD TRANSFER

Enables caretaking and intelligence sharing between Local Authority services. This unique ChildView to ChildView functionality allows you to export and import a whole case record and is provided in addition to standard AssetPlus Case Transfer.



BOOKMARK

Pick up where you left off by bookmarking your work in ChildView. Bookmarks enables any section of ChildView or AssetPlus in any Case Record to be immediately returned to with a single click.



CHILDVIEW BANNER

Immediately identify the needs and risks involved with a young person before viewing further details and casework. Visual flags include Missing and Risk Issues, Disability, Looked After and the banner can be customised to assist with emerging issues and practice e.g. Enhanced Case Management.



CASE CALENDAR VIEW

In addition to enabling access to view and update contacts for a worker, team or service. Young people get support to better understand their appointments and what is required of them through a colour coded Case Calendar View. This can be printed off to show weekly appointments. This is especially useful for young people who have English as an Additional Language (EAL) or poor understanding of time and literacy skills as they can work out the appointment time by position and type by colour.



ADDRESS AND CONNECTIONS

View who else lives at an address and use the connections information panel to identify possible issues and risks based on household occupants or changes.



FAMILY, GROUPS AND GANGS

Record complex family and group relationships. This rich information can be used to explore critical vulnerabilities and risk factors to inform prevention strategies in relation to Gang County Lines and Child Sexual Exploitation etc.



CHILDVIEW HUB

Connect with Social Care, Police, Health Systems, etc. using the ChildView Hub. This is tried and tested software to easily connect systems using Webservices and/or Application Programming Interfaces (APIs) to match person records, share and exchange data such as Education Training and Employment Status (ETE), Legal Status and Placements as well as common assessment and other standard XML documents like school records.



FAST FACTS

We work with YOTs collaboratively in every region. We will continuously improve ChildView in line with day-to-day practice, as well as emerging models of youth justice organisations and their strategic needs and learning.

We have longstanding and proactive relationships with the key groups in youth justice including the YJB, MoJ, DfE, HMIP inspectorate and the Association of YOT Managers as well as regional groups and organisations.

Our Software Service Packs including reporting are released 3-4 times annually free of charge as part of our ongoing annual support and maintenance charges. We aim to enable YOTs to implement up to the minute practice and service reform.

ChildView is fully **browser-based** and can be used on any Computer, Laptop or Tablet.

We can provide **single sign-on** and self-service user setup and password reset.

A **fully hosted** solution via G Cloud I0, innovative cloud-based **data exchange** and regional training and support services.

We are fully **General Data Protection Regulations (GDPR) compliant**.

We provide consent to share information recording in detail and delete/merge functions. We also offer an advanced archiving facility.

We are proud to state that **98%** of customer care calls are responded to on the same day and achieve **100%** responsiveness within service level agreements

We offer a **highly committed** and experienced **specialist training team** who thrive on the challenge of facilitating improvement and change.



ABOUT CACI - CHILDREN & YOUNG PEOPLE

We are a leading supplier of specialist youth justice information management software and consultancy to children's services across the UK.

Our team and specialist solutions work and deliver long term value in the majority of children's services in the UK.

Warwickshire Youth Justice Service



**CONTACT US
FOR MORE DETAILS**

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One system | Better journeys | Improved outcomes

To discuss how ChildView can benefit you and your team, contact us today:

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